

# OCLN

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**Old Colony Library Network (OCLN)** is a consortium of 28 libraries located on Massachusetts' South Shore.

## OCLN During the Pandemic

After the outbreak of COVID-19 in March 2020, OCLN assisted its members in temporarily closing their buildings by extending due dates and suspending overdue notices and lost item billing. Patron blocks and restrictions on eCards were lifted to allow all patrons full access to library collections.

As libraries transitioned to curbside and limited in-building services, OCLN helped to customize hold pickup notifications, revised circulation rules, and purchased additional eBook and audiobook content. The eContent purchased was supported by a \$47,434 from an MBLC LEA grant and additional funds from the OCLN operating budget. Use of OCLN's eBook and audiobook collection increased by 41% over the previous year.

To support library staff, OCLN facilitated "check-ins" and "round tables" for library staff and directors to discuss the challenges of providing curbside services and quarantining materials, as well as the general challenges of working remotely. OCLN also worked with MLS and Optima to phase in the restart of the state-wide delivery service.

